

Day : Monday  
Date : 09-01-2017

Time : 10:00 AM TO 1:00 P.M.  
Max.Marks : 60

**N.B.:**

- 1) Attempt Any **THREE** questions each from Section- I and Section-II.
- 2) Figures to the **RIGHT** indicate **FULL** marks.
- 3) Answer to both the sections should be written in the **SEPARATE** answer book.

**SECTION-I**

- Q.1 Discuss various components of Human Resource Management. (10)
- Q.2 Describe organizations. Discuss formal and informal organizations in detail. (10)
- Q.3 Discuss process of decision making in detail. (10)
- Q.4 Write short notes on (Any TWO) (10)
- a) Management social responsibilities
  - b) Manager development process
  - c) Steps in planning

**SECTION-II**

- Q.5 Discuss communication process in an organization in detail. (10)
- Q.6 What are the requirements of effective control in an organization? (10)
- Q.7 Discuss productivity problems and measurements. How can these problems be overcome? (10)
- Q.7 Write short notes on (Any TWO) (10)
- a) Mc Clelland's needs theory
  - b) Direct control
  - c) Operations management