**CD List**

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| SR No | CD.No | TITLE |  |
| 1 | Av 1 | Techniques of market Research I/II HRD & Employee welfare |  |
| 2 | Av 2 | ORGANISATION Dev ITDC-Case study |  |
| 3 | Av 3 | HRD & A scenario |  |
| 4 | Av 4 | OD & Business Effectiveness |  |
| 5 | Av 5 | HRD – In Indian ORGANISATION |  |
| 6 | Av 6 | MGMT & SHASTARS HRD Business Environment |  |
| 7 | Av 7 | Telephone EXCELLENCE – front office |  |
| 8 | Av 8 |  |  |
| 9 | Av 9 | Punjab theme dinner Punj Danjan dhaba 5th 6th march 04 (BVIHMCT) |  |
| 10 | Av 10 | CARUBRIDE learners Dictionary |  |
| 11 | Av 11 | English Pronunciation in use 4 CDS (D 859) |  |
| 12 | Av 12 | Computer in Hotel & Catering Industry |  |
| 13 | Av 13 | Are you being SERVER |  |
| 14 | Av 14 | Keeping the customers SATISHED |  |
| 15 | Av15 | Personal Decisions |  |
| 16 | Av 169(1) | Managing the better way. |  |
| 17 | Av 16(2) | ---II---- |  |
| 18 | Av 17 | Holiday for lifetime ( club Mahindra Holiday ) |  |
| 19 | Av 18 | Forts of Maharashtra |  |
| 20 | Av 19 | The Durham MA in MGNET Distance learning PROGRAMME |  |
| 21 | 20(D992 | Professional cooling (4thed) by wane Cisslen. | 1 |
| 22 | 21 | Professional Baling (4thed ) by wayne Gisslen | 2 |
| 23 | 22 | Internet & world wide web how to program |  |
| 24 | Floppy 23 | Food & Beverage cost corstrol (3rded ) by Jadu miller. Lea Dopson |  |
| 25 | 24 | Organisational Behaviour 10thed ed by Stephen p Robbins | 3 |
| 26 | 25 | How to cool WINER of the world | Acc-1435 4 |
| 27 | 26 | The Ultimate wine Encyclopedia | 1436 5 |
| 28 | 27 | The Ultimate guide to stress management | 1438 6 |
| 29 | 28 | Essentials of Professional cooling by wayne gisslen |  |
| 30 | 29 | Call Centers Technology & Techniques. | 499+25  Rs-524 |
| 31 | 30 | Indian Hostels/ RESTAURANT GUIDE |  |
| 32 | 31 | D. L. Deshpande . ( Carettee. | 579) |
| 33 | 32 | P. L. Deshpande ( Carettee | 580) |
| 34 | 33 | Agarwal Overesear Qui Courpe 18th Jan 2006 ( 3CDS) VCD -123 |  |
| 35 | 34 | 18th Jan 2006 (3CD) VCD-456 |  |
| 36 | 35 | A.O. E .S. Qui Finals 19th Jan 2006 (3CDS) VCD-123 |  |
| 37 | 36 | A.O. E.S. Qui finals 19th Jan 2006 (3CDS) VCD -4-5 |  |
| 38 | 37 | Hotel F. O. simulation A workbook and software package (CD) | T-106 |
| 39 | 38 | ------II------- (Floppy) | T-106 |
|  | AV |  |  |
| 39A | 39 | Importance of Customer focus |  |
| 40 | 40 | Creating a leadership pipeline |  |
| 41 | 41 | Connecting across generation |  |
| 42 | 42 | Micros/Fidelio opera Property A-mgmt system Demo version installation Disk (2disler) ( Hotel op.sim.& Audit manual ) | T-227 |
| 42 | 42 | Micros / Fidelio opera Property mgmt system e learning CD (Hotel op. Simulations & auditing manual ) | T-227 |
| 43 | 43 | e-TDS & TAX Computational |  |
| 44 | 44 | Marketing your Service |  |
| 45 | 45 | Learn English Instantly (4 CD’S) | D-1978 |
| 46 | 46 | SAI INSTT of Carving |  |
| 47 | 47 | PRESONALITY DEVELOPMENT | 1357  1427 |
| 48 | 48 | Professional cooking | 1218 |
| 49 | 49 | On cooking |  |
| 50 | 50 | The Biodiversity of India | D-2238 |
| 51 | 51 | Practical cookery | D-2266 |
| 52 | 52 | Practical cookery | D-2267 |
| 53 | 53 | Practical cookery | D-2268 |
| 54 | 54 | Practical cookery | D-2269 |
| 55 | 55 | Professional Banking (5thed) | T-365 |
| 56 | 56 | Professional cooking (6thed) ) | T-368 |
| 57 | 57 | Principles of food Beverage and labor cost controls | T-361 |
| 58 | 58 | Personality Development & Etiquette | D-2749 |
| 59 | 59 | Presentations and Public speaking Train yourself CD-495 | D-2750 |
| 60 | 60 | Project Management skills Train yourself CD-495 | D-2751 |
| 61 | 61 | Intelligence builder (intense learning) CD-2752 |  |
| 62 | 62 | Attitude Builder (Intense Learning) | D-2753 |
| 63 | 63 | Attitude for success (Presenting of successful attitude) | D-2754 |
| 64 | 64 | Presenting (Viva business communication skills) | D-2793 |
| 65 | 65 | RELEPHONING (Viva Business communication skills) | D-2794 |
| 66 | 66 | Socializing (Viva Business communication skills) | D-2795 |
| 67 | 67 | Negotiating (Viva business communication skills) | D-2796 |
| 68 | 68 | E-mailing (Viva business communication skills) | D-2797 |
| 69 | 69 | The times testing series test yourself VOL I |  |
| 70 | 70 | The times testing series test your attitude |  |
| 71 | 71 | The times testing series Brain teasers |  |
| 72 | 72 | The times testing series PASYCOMETRIC Tests |  |
| 73 | 79 | The 7 HABITS SHARPEN THE SAW | D-2802 |
| 74 | 73 | The 7 habits sharpen the saw | D-2802 |
| 75 | 74 | The 7 habits begin with the end in mind | D-2802 |
| 76 | 75 | The 7 habits think win win | D-2802 |
| 77 | 77 | The 7 habits seek first to understand then to be understood |  |
| 78 | 78 | The 7 habits synergize | (D-2802) |
| 79 | 75 | THE 7 HABITS PUT FIRST THINGS FIRST | (D-2082) |
| 80 | 80 | MASTERING THE ART OF SELLING TOM HOPKINS | (D-2838) DVD |
| 81 | 81 | YOUR COMPETITION HARVEY MACKAY | (D-2844)DVD |
| 82 | 82 | HOW FULL IS YOUR BUCKET –TOM RATH | (D-2841)DVD |
| 83 | 83 | CREATING A LIFE THAT MATTERS( MARK THOMPSON ) | (D-2839)DVD |
| 84 | 84 | THE SUCCESS PRINCIPLES JACK CANFIELD | (D-2842)DVD |
| 85 | 85 | SECRETES OF SELF MADE MILLIONARES – BRIAN TRACY | (D-2842)DVD |
| 86 | 86 | WINNING ITS ALL IN YOUR HEAD DENIS WAITLEY | (D-2843)DVD |
| 87 | 87 | RE- IMAGINE BUSINESS EXCELLENCE IN A DISRUPTIVE AGE – TOM PETERS | (D-2845)DVD |
| 88 | 88 | THE WAGAMA COOK BOOK | T-416 DVD |
| 89 | 89 | CUSTOMER RELATIONSHIP |  |
| 90 | 90 | SUCCESSFUL MEETINGS SKILIS |  |
| 91 | 91 | TIME MANAGEMENT |  |
| 92 | 92 | BUSINESS ETIQUETTE |  |
| 93 | 93 | CHANGE MANAGEMENT |  |
| 94 | 94 | TIME MANAGEMENT |  |
| 95 | 95 | CUSTOMER SERVICE |  |
| 96 | AV-96 | INVENTORY MANAGEMENT |  |
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| 102 | AV-102 | MANAGE STRESS |  |
| 103 | AV-103 | MOTIVATIONAL SKILLS |  |
| 104 | AV-104 | THE ART OF SOCIAL NETWORKING |  |
| 105 | AV-105 | ORGANISATIONAL BEHAVIOUR (D-2158) |  |
| 106 | AV-106 | TRAINERS TOOLS |  |
| 107 | AV-107 | PRINCIPLES OF COMMUNICATIONS |  |
| 108 | AV-108 | PRINCIPLES OF OF ORGANISING YOUR SUCCESS |  |
| 109 | AV-109 | PRINCIPLES OF FOOD , BEVERAGE, AND LABOUR COST CONTROLS |  |
| 110 | AV-110 | COMMUNICATE |  |
| 111 | AV-111 | CROSS CULTURAL ORIENTATION Total Rs. 11,603/- |  |
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| 113 | AV-113 | THE ART OF SOCIAL NETWORKING |  |
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| 116 | AV-116 | CUSTOMER SERVICE Total Rs. 750/- |  |
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| 119 |  | INTERNATIONAL ACADEMY FOR CERTIFICATION & TRAINING RETAIL MGMT - 3 (D-3760) |  |
| 120 |  | INTERNATIONAL ACADEMY FOR CERTIFICATION & TRAINING RETAIL MGMT - 4 (D-3760) |  |
| 121 |  | INTERNATIONAL ACADEMY FOR CERTIFICATION & TRAINING RETAIL MGMT - 5 (D-3760) |  |
| 122 |  | INTERNATIONAL ACADEMY FOR CERTIFICATION & TRAINING RETAIL MGMT - 6  (D-3760) |  |
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| 125 |  | INT. ACADEMY FOR CERTIFICATION & TRG SIX SIGMA- 3 (D-3761) |  |
| 126 |  | INT. ACADEMY FOR CERTIFICATION & TRG SIX SIGMA – 4 (D-3761) |  |
| 127 |  | INT. ACADEMY FOR CERTIFICATION & TRG SIX SIGMA – 5 (D-3761) |  |
| 128 |  | INT. ACADEMY FOR CERTIFICATION & TRG SIX SIGMA – 6 (D-3761) |  |
| 129 | AV-119 | APTITUDE BUILDER |  |
| 130 | AV-120 | NEGITIATIONS HARD BOOK |  |
| 131 | AV-121 | 2000 BUSINESS LETTERS |  |
| 132 | AV-122 | BUSINESS CORRESPONDENCE |  |
| 133 | AV-123 | LOW OF SUCCESS (D-4060) |  |
| 134 | AV-124 | INTERNATIONAL MARKETING (D-3797) |  |
| 135 | AV-125 | PRACTICAL COOKERY (D-3772) |  |
| 136 | AV-126 | TO ACCOMPANY SERVICE OPERATIONS MGMT (D-3747) |  |
| 137 | AV-127 | TO ACCOMPANY SERVICE OPERATIONS MGMT |  |
| 138 | AV-128 | CRACKING THE GRE 2007 ED |  |
| 139 | AV-129 | CUSTOMER SERVICE |  |
| 140 | AV-130 | QUALITY MANAGEMENT |  |
| 141 | AV-131 | THE ART OF SOCIAL NETWORKING |  |
| 142 | AV-132 | MOTIVATIONAL SKILLS |  |
| 143 | AV-133 | COMMUNICATING FOR BUSINESS |  |
| 144 | AV-134 | THE THEORY OF CATERING |  |
| 145 | AV-135 | HUMAN RESOURCE KIT FOR DUMMIES |  |
| 146 | AV-136 | INNER MAGIC |  |
| 147 | AV-137 | QUALITY MANAGEMENT |  |
| 148 | AV-138 | MOTIVATIONAL SKILLS |  |
| 149 | AV-139 | HOTEL HK OP. & MGMT (T-722) |  |
| 150 | AV-140 | HOTEL HK OP. & MGMT (T-723) |  |
| 151 | AV-141 | HOTEL HK OP. & MGMT (T-724) |  |
| 152 | AV-142 | HOTEL HK OP. & MGMT (T-725) |  |
| 154 | AV-143 | RAPIDEX ENG SPEAKING COURSE (T-498) |  |
| 155 | AV-144 | HOTEL HOUSEKEEPING (MALINI SINGH) |  |
| 156 | AV-145 | YOU CAN WIN (SHIV KHERA) (T-731) |  |
| 158 | AV-146 | YOU CAN WIN (SHIV KHERA) (T-731) |  |
| 159 | AV-147 | YOU CAN WIN (SHIV KHERA) (T-732) |  |
| 160 | AV-149 | YOU CAN WIN (SHIV KHERA) (T-732) |  |
| 161 | AV-150 | HOUSE KEEPING OP AND MGMT (D-4155) |  |
| 162 | AV-151 | FOOD PROD .OP.(D-4160) |  |
| 163 | AV-152 | DISNEY RATATOUILLE |  |
| 164 | AV-153 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4337 |
| 165 | AV- 154 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4338 |
| 166 | AV-155 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4339 |
| 167 | AV-156 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4340 |
| 168 | AV-157 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4341 |
| 169 | AV-158 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4342 |
| 170 | AV-159 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4343 |
| 171 | AV-160 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4344 |
| 172 | AV-161 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4345 |
| 173 | AV-162 | HOTEL HOUSEKEEPING OPERATIONS AND MANAGEMENT | D-4346 |
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